

ABSTRACT

The study is intended to assess the impact of force accounts on the performance of government projects: a case of the Immigration Training College in Tanga, Tanzania. The study aimed to achieve the following objectives: assessing the cost-related impacts of force accounts on the performance of government projects. To evaluate the schedule-related impact of the force account on the performance of government projects under the force account and to investigate the quality-related impact of force accounts on the performance of government projects. The study used two theories, including transaction cost theory and resource-based theory. This study employed a descriptive research design. Data was collected from 150 respondents. The study also employed both primary and secondary data to gather information from the respondents. Quantitative data was analysed using descriptive statistics such as frequencies and percentages. Qualitative data was analysed using content analysis. The study found that there is a presence of a quality-related impact of the force account on the performance of government projects had a mean of 3.72 and a standard deviation of 1.023, as 23.1 percent of respondents disagreed that the quality-related impact of the force account on the performance of government projects influenced the performance of government projects, 58.5 percent of respondents agreed, and 18.5% strongly agreed. The study findings indicate that most of the respondents, both employees and non-employees, understand how the quality-related impact of the Force Account on the performance of government projects brings about a positive performance on government projects. The study concludes that using FA in government projects is very important, and the organisation, which is ITC, should ensure the implementation of a force account in government projects. The study recommends that the use of force accounts can positively increase and improve the performance of government projects. Force Account improves the cost-effectiveness of government projects as well as FA because it is simple to use. Therefore, the study recommended that ITC, with the help of the government, highly emphasise the usage of force accounts.