

ABSTRACT

The study aimed to assess the role of force account in implementation of public projects in Tanzania:

A case of Arusha City Council construction projects. The study adopted a mixed-methods approach, utilizing a convergent design to combine qualitative and quantitative data. A sample of 104 respondents, comprising project managers and workers, was selected using purposive and simple random sampling techniques. Data collection was facilitated through a structured questionnaire and interview, designed to capture insights from participants. The study found out that personal qualities, particularly professional qualifications, experience, and continuous training, play a pivotal role in ensuring the success and quality of constructed buildings in force account projects. Additionally, organizational capital, encompassing financial resources and access to facilities and equipment, emerged as a crucial factor influencing the execution of force account in public projects. Moreover, the study revealed that the preferred management strategy, "Management by Participation," highlights the importance of staff involvement and collaboration in achieving project success. These findings collectively underscore the tailored approaches needed to enhance the effectiveness of force account projects in public construction. The study recommended that the government should prioritize personal qualities in force account execution through policies enhancing qualifications, experience, and training. Additionally, investing in organizational capital with sufficient financial resources, facilities, and equipment is crucial.