ABSTRACT

The study aimed to evaluate the Challenges of Force Account in Implementation of Public Projects in Tanzania. A Case of Arusha City Council Construction Projects". Using a mixed-methods approach with a convergent design, both qualitative and quantitative data were gathered. A sample of 398 respondents, including project managers and workers, was selected through purposive and simple random sampling. Data collection involved structured questionnaires and interviews to capture comprehensive insights. The research identified that personal qualities, notably professional qualifications, experience, and continuous training, are instrumental in ensuring the success and quality of buildings in force account projects. Additionally, organizational capital, covering financial resources and access to facilities and equipment, emerged as a critical factor influencing force account execution in public projects. Furthermore, the study highlighted "Management by Participation" as the preferred strategy, emphasizing the significance of staff involvement and collaboration for project success. These findings collectively emphasize the need for customized approaches to enhance the effectiveness of force account projects in public construction. The study recommends that the government prioritize personal qualities in force account execution through policies that enhance qualifications, experience, and training. Furthermore, investing in organizational capital with sufficient financial resources, facilities, and equipment is deemed crucial.