

ABSTRACT

The study meant to investigate logistics facilities in order to increase efficiency and reduce dwell and Ship turnaround times at Tanzania Ports, in which the case study will be the Port of Dar es Salaam.

The main objective of the study was to examine the current logistics facilities in improving efficiency and service delivery and to provide recommendations on other ways to increase efficiency at the port of Dar es Salaam.

The methodology involves review of secondary and primary sources of data based on analysis of Dar es Salaam port. A sample of 45 people was selected randomly from different departments of Dar es Salaam port for interviews. Data collected by various methods such as personal observation, face to face interview, questionnaires and documentations were processed, analysed, organized, tabulated and classified as per the research procedures based on the research objectives and research questions. Data analysis has been done by using various research techniques.

Also from the study the researcher revealed that most of the equipments that the port of Dar es Salaam needs are available at the port this was according to the data given by the employees of the port. So this equipments helps the port to unload and load the cargo easily hence reduce congestions at the port. Also these handling equipment support port customer user make better business by making their cargoes arrive at hands of end consumers timely and earn sound profit.

The researcher concluded the study by narrating some issues based on the study objectives such as the identification of the current logistics facilities at Dar es Salaam port, identification of the challenges facing Dar es Salaam port logistics facilities and identifying the factor that cause delay in dwell and ship turnaround times at the port of Dar es Salaam.

In order to improve efficiency and reduce dwell and ship turnaround times at Dar es Salaam port the researcher recommend that TPA should increase number of new modern automatic equipment, introduce and encourage direct delivery systems, must coordinate and construct more new berths to increase the capacity, must improve the infrastructure at the port such as rail and road ways, storage facilities must be improved in a manner that would contain more cargo trucks within few trips, it should train its operators on how to run modern new equipments, it