

Abstract

This study aimed at understanding supply chain management and performance in public hospitals in Tanzania. The study described the supply chain management and performance, performance indicators factors influencing supply chain management and performance effectiveness in public organization together with performance measurement of supply chain management.

A case study methodology was used and 33 questionnaires were distributed to MSD management and other staffs and some of them were distributed to Pasua Hospital to the pharmacist. Personal observation was done as well as documentary review. Interview also was conducted to obtain data that could support information gained from questionnaires.

The study revealed that public organization lacks committed staffs that are able to follow rules and regulation of procurement policies. Furthermore it was found that there are bureaucratic procedures in most of the government organization that result in failure to meet customers' demands as it was for the case of MSD as one of the Public organization.

Moreover the study recommends on the development of strategies that will improve stock management and pricing strategies of MSD. Also it was recommended that there should be clear supervision on the follow up of policies and procedures as required by procurement policy of the country.

