

## **ABSTRACT**

This study aimed at examining the ICT management in Tanzania public sector. The study examine the use of ICT in management, availability, accessibility and use and management of the ICT in Tanzania Public sector. Methodology used and questionnaires were distributed in the public officers to the selected from senior members of staff, IT staffs, management, and junior staff. Interpretation, documentary review were carried out and interviews were conducted to substantiate data gathered from the questionnaires.

The study revealed that, with the effort made by the government to invest on ICT still the management of it is a big problem. Also it was observed that some of the ICT experts are not know gabble enough to management the ICT. As we are aware that communication network is very important to any country in the world, then for this reason push Tanzania government to establish agencies that can manage ICT in the country.

The study also revealed that training on how to suppose ICT equipment and applications a also a big problem not only to ICT expects but also users of the system as well. It was observed that many organizations have installed and configured database systems for the accounts department due to the facts that people are afraid of the finance issue not because they want to fasten the processes in the organization.

TCRA as a regulatory authority has not made any effort to control SIM card registration by businessman in Tanzania. The registration process has not been taken seriously by the TCRA.

TV and radio station availability is also a problem due to the facts that all these services are for free. TCRA need to change these from the free TV channels to pay TV so that demand of the user can made the TV station to be available in all Tanzania.

TRCA as ICT control need to revise all the policies so as to reflect the current situation where every citizen must has an accessibility to the ICT

