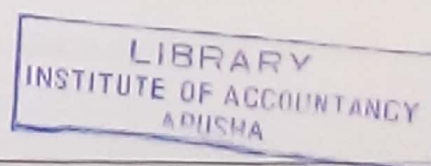# ABSTRACT

The focus of this research is in the area of technological impact on society and cultural change. The study aimed to evaluate uses of Information Communication and Technology (ICT) facilities at Tanzania Public Service College Mtwara (TPSC), to analyze a group of people in a society who are threatened by the evolution of technology, to find out the forces that foster between Information Technology (IT) and culture in a society, moreover to determine the contribution of IT on cultural change. Such a study is important in order to provide awareness for society and policy makers to create a better match between technological potential and preferred futures. The research approach adopted in this dissertation includes questions, interview and personal observation.

The findings from this research provide the evidence that: there are groups of people in a society threatened by the evolution of information technology: those who have little or no education is one among the groups in a society threatened by the evolution of IT. ICT facilities are used differently according to the knowledge of an individual. When education level increases, the ability to use ICT facility increases, however the younger ages were more affected with the new culture adaption than the older ones. The relevant findings obtained from respondents, including positive and negative impact of IT were mentioned, however there are numbers of important forces which affect the pace and effectiveness in using IT in delivering business benefits. The participants were aware of the positive effects of using ICT equipment and the negative impact of using ICT equipment to the society. The main conclusions drawn from this study are: There is cultural division among the society of Tanzania, which is contributed to by the evolutions of information communication and technology, but culturally speaking, technology is neither evil nor disastrous, rather it is a means that, if used properly, could bring up the welfare of human beings and society. This dissertation recommends that, TPSC as the government agency should take into consideration these vulnerable groups affected by the evolution on ICT; by including in its academic programmes the effective use of IT and its effects if the IT will be used negatively, in order to promote attitudes to the society of Tanzania as stipulated by Tanzania Development Vision 2025.