

ABSTRACT

It has been noticed that most of hospitals in Tanzania are encountered with problems when getting to provide health services to their patients, these problems are so many but not limited to inefficiency and ineffectiveness of health being delivered to patients, poor communication between patients and doctors, inadequate interactions between patients and their doctors and nurses. These and other problems are daily prevailing in many hospitals in Tanzania something which may lead to increase number of death of people.

This study intends to assess the status of using ICT in health provision in hospitals in Tanzania, a comparative study of Consolata Ikonda hospital and Iringa regional hospital. The focus of this study is using information and communication technology in health services which is very important in many hospitals of Tanzania since it brings efficiency and effectiveness of health provisions in Tanzanian hospitals and in return brings good recover of patient's health. Using ICT in health services enables easy communication between patients and their doctors as well as their nurses, on time service delivery, attracting health services for most of patients because it will impress patients feeling better health provision, it will also improve speed of communication between patients and nurses, and interactions between them will be improved.

This study based on comparing the status of using ICT in private and public health provisions in hospitals, the results of the findings revealed that, there is a need of public hospitals to think again about usefulness