

ABSTRACT

Information technology is one of the major innovations that have been on the rise in the past few decades. And studies has shown a significant role IT plays in enhancing organizational performance and effectiveness. However, several challenges have been reported by various studies which hinders effectiveness of IT systems in enhancing organizational effectiveness. Therefore, this study focused on assessing the impacts and challenges facing IT as well as recommending strategies that can be used to address the challenges so as to promote organizational effectiveness. The general objective of the study is to assess impact of Information Technology in Military Organizations in Tanzania. A mixed research approach and a case study design was applied for this study. The study findings proposed that IT has positive and negative impact in menegerial performance in which it simplify data collection and analysis also reduce running cost and required work force. Also there are negative impacts such as data loss is by greater that 60% that signify that incase of data loss it may lead to leaking of hospital and patient data of lost them completly and reduced concentration as a person may use internet on working hours that interferes with working effectiveness. Conclusion: Findings in this study revealed that information and technology has both positive and negative challenges and the positive challenges outweigh negative hence the challenges facing Information and technology departemnt has to get a solution that will enhance positive impact in the hospital. Recommendations: The study revealed that in the Lugalo miluitary hospital there is IT department and it enabled easy data collection, reduce work force and running cost. There are challenges that has to be solved for maximum effectiveness of the department. The challenge of skills gap there should be an educator with sufficient knowledge to educate users on that matter. Also the government, non-governmental organization, and other stakeholders should get sufficient education and knowledge on Information and technology. Finally, the ministry of health should make rules and regulation to tighten those who goes against rules and regulations.

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